

Terms and Conditions:

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Any quoted delivery date is approximate. The freight carriers cannot guaranty residential delivery dates hence Gardenbridges.com cannot guaranty them either.

Any literature besides the instruction manual must be requested.
Fully inspect the shipping container upon delivery. Signing the delivery ticket is a legal document freeing the freight carrier and Gardenbridges.com from any liability of damage during transit.

Some minor damage to the container is to be expected. If the container has puncture wounds, or has been severely damaged refuse delivery, take pictures if possible, and contact us within 24 hrs.

If you are not totally satisfied with our products you may return them, within 2 weeks of delivery, freight pre-paid, undamaged, and in the original container for a full refund.

You must contact customer service to discuss any issues before shipping a return.

Returns are not accepted for reasons beyond customer satisfaction (i.e. - you, your customer, and or your organization changed their mind or use of the product is no longer required)

Open and inspect our products immediately upon delivery. Quality issues must be reported within 2 weeks of delivery.

Issues with singular bridge components do not constitute full replacement of the order.

Issues with natural factors or occurrences in the wood do not constitute replacement of the component. Gardenbridges.com has no control over natural factors or occurrences in the wood.

We back our products for life against manufacturer defects. If any component of your bridge fails due to a manufacturer error we'll replace it free of charge.

Gardenbridges.com shall not be responsible for and disclaims all liability for any loss, liability, damage (whether direct, indirect or consequential), personal injury or expense of any nature whatsoever which may be suffered by you or any third party (including your company), as a result of or which may be attributable, directly or indirectly, to your use of our products, access to our website, or any information contained on the website.

Use of this website and or our products shall in all respects be governed by the laws of the state of Texas, U.S., regardless of the laws that might be applicable under principles of conflicts of law. The parties agree that the Texas courts located in Galveston County, Texas shall have exclusive jurisdiction over all controversies arising under this agreement and agree that venue is proper in those courts.